

# Anthony C. Olsen

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## Professional Summary

For the past 16 years I have been developing Software solutions for companies. I'm passionate about IT and embrace opportunities to learn new skills that would prove useful for the company I serve. My search is for a strong IT position in the Iowa-Illinois-Missouri area.

## Technical Skills Summary

	Expert	Intermediate	Basic
<b>Computer Development Languages</b>	<ul style="list-style-type: none"><li>✓ C# (.Net)</li><li>✓ ASPX (C#)</li><li>✓ ASP (JavaScript)</li><li>✓ DHTML/HTML, CSS JavaScript</li><li>✓ SQL, PL/SQL</li><li>✓ All related hardware and network setup</li><li>✓ XML</li></ul>	<ul style="list-style-type: none"><li>✓ VML</li><li>✓ XSL</li><li>✓ SOAP</li><li>✓ WCF</li><li>✓ XSD</li></ul>	<ul style="list-style-type: none"><li>✓ Java</li></ul>
<b>Database Servers</b>	<ul style="list-style-type: none"><li>✓ Oracle</li><li>✓ Microsoft SQL-Server</li><li>✓ All related hardware and network setup</li></ul>	<ul style="list-style-type: none"><li>✓ Microsoft Access</li></ul>	
<b>Web Servers</b>	<ul style="list-style-type: none"><li>✓ Microsoft IIS web server</li><li>✓ All related hardware and network setup.</li></ul>		
<b>Media Servers</b>	<ul style="list-style-type: none"><li>✓ XviD</li><li>✓ All related image/video/audio compressions, hardware, and network setup</li></ul>	<ul style="list-style-type: none"><li>✓ Windows Media</li><li>✓ Real Media (Real Video and Real Audio)</li></ul>	<ul style="list-style-type: none"><li>✓ MPEG/MPEG2</li><li>✓ DVD</li></ul>
<b>Windows Versions</b>	<ul style="list-style-type: none"><li>✓ Windows Vista, XP, 2003, 2000, 98 (and earlier), and all related office, remote access, configuration, software, hardware and network setup.</li></ul>		<ul style="list-style-type: none"><li>✓ Linux</li></ul>

## Experience

**Wells Fargo** West Des Moines, IA (Contracted through Ajasa Technologies November 2008-April 2010; hired full time May 1, 2010 ),  
Tech Lead (Architect) / Development Lead of the Imaging Department June 2010 - Present Day  
Senior .Net Application Developer/Analyst, November, 2008 - June 2010

Development lead, developer, and technology lead (also referred to as “subject matter expert”) at a productive, efficient .Net development team producing digital imaging services to tens of thousands of clients at Wells Fargo. An independent IBM study showed that our Imaging Services team of 12 developers produced services that ranked 2nd in the country and 3rd in the world. Worked with various technology teams to design, test, and implement IT solutions that addressed their needs and improved their processes. Microsoft’s analysts at Wells Fargo invited/recommended my code to be sent to the official Microsoft testing labs in Chicago (a prestigious invitation-only honor).

I’m working with Microsoft C#, SQL to create multithreaded Windows applications (Oracle and SQL-Server providers, XSL transforms, XSD schemas), Web-Services (TCP sockets, WCF, and SOAP), Windows-Services, .Net C# ASPX web applications, and desktop applications on Oracle and SQL-Server databases, in a TFS environment.

Assisted with the largest IBM P8 system implementation in the world.

### **Method Electronics**, Carthage, IL

Web/Database Developer/Analyst, January, 2005 - October, 2008

Built a Product Life-Cycle Management (PLM) system from the ground up. Worked with most of the departments at Methode to get their data to match and work with each other, which removed duplicate data entry processes and reduced overall man-hours. As Methode was reducing its office staff by 80% over four years, the departments were able to maintain their level of productivity, in part through the efficiencies provided in the automated information systems I built for them. My systems are in use in multiple departments in eight locations across USA, Mexico, Malta, and China.

As a one-man design/development/implementation team, I created dozens of web application database systems to replace the hundreds of existing disjointed outdated and corrupt Access database applications, using a simplified, yet advanced, 3-tiered approach combining C# dot-Net, SQL-Server, and IIS. Organized the hundreds of administrative security groups for the dozens of resulting systems. Continually added new features, according to the company’s ever-changing business needs to streamline the systems with strict system security, digital signature approvals, file attachments (with revision history), system and process performance reports, work orders, user notification processes, and cross-departmental knowledge sharing. Search engines used were based on my normalized data model, all custom built from scratch according to Methode’s needs.

Maintained clean and accurate digital “paper” trails, documentation, training modules, and data models of all development changes made in the system.

### **US Cellular** (Contracted through Hall Kinion), Chicago, IL

Web/Database Developer/Analyst, May, 2003 - October, 2004

Created web applications & reports for various managers, directors, VPs, and workers in the field. Created a suite of visual web components such as professional bar charts, line charts, and pie charts using DHTML and VML. Used Oracle 8i, Oracle 9i, SQL-Server 7, IIS, ASP, DHTML, VML, JSP, VBScript and JavaScript.

Performed Business Needs Analysis, Application Design, Expert Data Modeling, ASP and Database Development, Integration, and Systems Support for a new Web-based Preventative Maintenance system.

Created a much needed and anticipated Preventative Maintenance system for technicians in the field to log their work on various Cell Sites and Switches. Created Reporting Suites for Management to see how well the technicians and equipment were performing against expectations. On the last day of my contract, the Director wrote the following to our entire organization: "Thank You Tony, for all the development work you did for us over the last year and a half. We will be using the reports you created and the PM Program you designed from scratch for a long long time I'm sure. Your streamlined reports have resulted in freeing up time for some of our associates to spend more time on important initiatives. For all of that, we are grateful!"

Took 1 year of online Java 2 classes with SmartCertify.Com.

**Verizon** (Contracted through MSXI), Boston, MA  
Web/Database Developer/Analyst, March, 2002 - April, 2003

Built and maintained Verizon Intranet and various Oracle database driven web applications. Hard times in the telecommunications sectors resulted in Verizon having to let all of its 20,000+ contractors go.

**User Dimensions**, Federal Way, WA & Boston, MA  
Web/Database Developer/Analyst, August, 2001 - March, 2002

A short 6 month project where I created a fun database driven multimedia virtual tour of Walt Disney World's Magic Kingdom theme park, including audio, 360-degree panoramas, and videos of each ride and all paths connecting the panorama points.

**Real Networks**, (First 3 months contracted through MPL2/Saltmine) Seattle, WA  
Web/Database Developer/Analyst, April, 2000 - August, 2001

Web Developer creating Internet Multimedia Portals and components using Java (J2EE 1.3 EJB), ASP, Cold Fusion, DHTML, JavaScript, SQL & PLSQL, and C++, running on Oracle databases, Borland Application Server, Microsoft IIS, and Chillisoft. Dot-Com recession forced RealNetworks to layoff most of my department.

**Olympic Consulting Group**, Federal Way, WA  
Developer/Analyst, March, 1998 - March, 2000

Created various web sites, stand-alone C++ and Power Builder applications for SmartTime/PeopleSoft running on Oracle and using IBM MQ3-Series, Authorware/Flash Web/Computer Based Training (WBT/CBT) applications. Researched and demonstrated various new technologies to the OCG leadership.

**Microsoft** (Contracted through Volt), Redmond, WA  
Contract Tester, October, 1997 - February, 1998

Short contract as a Microsoft Windows98 TAPI (Telephony API) 2.0 component tester.

**Waterford Institute**, Provo, UT  
Developer, October, 1996 - October, 1997

Coordinated with other programmers, artists, audio technicians, and engineers to produce interactive children's educational applications using Visual C++..

**IBM**, Provo, UT

Program Developer, October, 1995 - June, 1996

Tested, debugged and fixed IBM's EduQuest children's educational software in C++. This branch of IBM closed down after IBM decided to partially pull out of the children educational software business.

## **Education**

Brigham Young University, Provo, UT. Completed 4 years towards a 5 year Computer Science Bachelor's degree.

## **Personal**

- ✓ Fluent in German (lived there 6.5 years)
- ✓ Spanish (3.5 years in school)
- ✓ Proven record of learning fast.
- ✓ Eagle Scout
- ✓ Traditional beliefs from the past, and a mind in the future. Hard worker with strong ethical and moral values and a commitment to wife, family, and career.

## Recommendations and Awards

Methode Recommendation from Internal Methode Customer

February 26, 2008

To whom it may concern,

Having worked closely with Tony and the user community these past three years at Methode Electronics, Inc. where he is developing entirely new database systems and web applications for the company, I am writing this Letter of Recommendation for Tony Olsen with great pleasure and respect.

Throughout this ongoing process, I have learned that Tony is extremely knowledgeable as a database system and web developer, and is very quick to see and implement solutions. I have yet to ask a question he can not answer, and have always been impressed that, despite the pressure of the project timeline he is under, he never fails to take the time to listen to an issue or idea and provide a quick solution or input to a future project.

Tony is a very high energy, fast thinking, outgoing, and helpful person, who is always willing to go the extra mile. In my ongoing quest for knowledge, he never fails to take a few minutes to answer "Why" and "How" questions and has introduced me to the wonderful world of programming. I've also found him to be very diligent in taking the time necessary to learn about a department's processes and skill levels as well as the information needs of the user community. Because of this, he has a keen understanding of Methode's processes, and is able to build more cohesive applications

I've truly enjoyed working with Tony and highly recommend him to any company, knowing that he would be a tremendous asset to their team.

Respectfully,



Sherri Biddenstadt  
Supplier QA Technician  
Methode Electronics, Inc.  
Work Phone: 217-357-3941 x22177  
Work Email: sherri.biddenstadt@methode.com  
Home Phone: 319-795-5799  
Home Email: s.biddenstadt@mchsi.com

US Cellular Excellence Award



Performance Review from my US Cellular Manager

**Hall Kinion Experience Customer Review 2004**

Company U.S. Cellular  
Division IT Infrastructure  
Customer Cammie Blake

1) Hall Kinion Consultant Performance Review Scale 1 (poor) to 5 (excellent)

Consultant	Technical Skills	Communication Skills	Problem solving Skills	Professionalism	Overall Rating
1)	5/5	5/5	4/5	5/5	5/5

“Because of Tony’s hard work and enthusiasm we all get to go home on time daily”

3) Hall Kinion Experience Performance Review 1-5 and comments

Understanding of business objectives  
5/5 - Absolutely

Understanding of project staffing needs  
5/5 - Dead on thus far

Responsiveness to staffing needs  
5/5 – A+

Responsiveness to issues/concerns  
10/5 – Tony built a program that immediately alerted the staff of issues and problems, which made everyone’s job easier.

Quality and timeliness of follow up  
5/5 – Incredible, Impeccable

Communications skills  
5/5 - Outstanding

Hall Kinion service vs. competition  
5/5 – She did not know much about HK but she stated, “If all your consultants are like Tony then you have a great organization”

Overall rating of Hall Kinion service  
5/5

4) Opportunities for Improvement  
ZERO – “Just keep consistent and keep providing more Tony’s”

Cammie Blake  
US Cellular Manager  
CBlake@USCellular.Com  
Office #:865-777-7668

Letter of Recommendation from my Verizon Boss

**JASON P. ABRAHAM**  
**224 JAMAICAWAY, BOSTON, MA 02130**

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April 12, 2002

TO WHOMSOEVER IT MAY CONCERN

It gives me great pleasure to write this letter of reference for Anthony C. Olsen

We hired Anthony Olsen in 2002 to work as a Web/Database Administrator for our web team. I have been Anthony's team leader for duration of his stint at Verizon.

Anthony has exceptional technical skills. There is no task or problem, no matter how complicated, that Anthony was not able to handle. His depth of knowledge the field, of web development and database development, has helped him effectively discharge his responsibilities. I, for one, have been impressed by his skill level and knowledge. Anthony is willing to learn of new software and technology and is willing to put in the effort and time to make them work to his benefit. He is very flexible and is willing to take up challenging assignments with a smile. His ability to prepare detailed documentation and automate processes have been very helpful to our organization.

Anthony is a kind-hearted, out-going and helpful person, always willing to go the extra mile. This quality has endeared him to the people he works with and makes him very approachable. Anthony conducts himself with utmost professionalism and is courteous to his customers.

It has been a pleasure for me to work with Anthony and I am sure he will be an asset to any company and team he has the opportunity to work with. I recommend him strongly.

Sincerely,



JASON ABRAHAM  
TECHNICAL PROJECT MANAGER  
VERIZON ADVANCED SERVICES  
BOSTON, MASSACHUSETTS.



Letter of Recommendation from a Verizon Co-worker

Tracy Duong  
4117 W. McFadden Ave  
Santa Ana, CA 92704

Letter of Recommendation for Anthony Olsen

April 21, 2003

To Whom It May Concern:

It is with great pleasure that I write this letter of recommendation for Anthony Olsen. I have been a team member in Anthony's group. He was employed by Verizon as a Web Programmer Contractor. In this role, he was responsible for developing and maintaining a critical internal website for the Verizon VADI-MCO Center.

Anthony is a professional with high integrity and excellent communication skills, technical skills and leadership skills. He has the ability to work in a dynamic environment where he was asked to do many difficult tasks.

Anthony is one of those rare professionals who succeed in all areas. He has been a great asset to our team and the company. He has many fine qualities that make him an excellent team player and among them are his commitment to both the organization that he is working for and the internal or external customer that he is serving. He is so reliable and adaptable that all team members in my group and entire center can count on. I highly recommend Anthony for whatever position he may decide to take up next. He is the type of employee that anyone would be happy to work with.

We were extremely saddened to lose him as a result of a company wide economic reduction in work force.

Please do not hesitate to contact me with any questions or for further information. I can be reached at (562) 938-6671

Respectfully,

A handwritten signature in black ink, appearing to read 'Tracy Duong', written over a horizontal line.

Tracy Duong  
Specialist-Web Technology  
Verizon, VADI-MCO  
(562) 938-6671  
tracy.h.duong@verizon.com

Formal Review from my Verizon Manager



DATE: March 26, 2003

Name of Employee:	<b>Anthony Olsen</b>	Position:	<b>Web Developer</b>
<i>Instructions: Please assist us with the following information that would be relative to your working relationship with the above mentioned MSX employee to help us identify their strengths and weaknesses.</i>			

TEAMWORK/ATTITUDE	1	2	Uncooperative, uninterested in job. Critical of others, yet resents new ideas.
	3	4	Shows little interest in job. Reluctant to work with and/or assist others.
	5	6	Generally cooperative, open to suggestion and helpful to others.
	7	<b>8</b>	Responds to the needs of others. Willing to take direction. Volunteers often.
	9	10	Enthusiastic. Exceptional in working with others. Totally open to suggestions.

**Comments:**  
Tony is enthusiastic about his work and is very cooperative. No problems taking directions and works well with others.

DEPENDABILITY	1	2	Continuously absent and/or tardy.
	3	4	Often absent and/or tardy.
	5	6	Usually reliable, with the occasional exception.
	7	8	Rarely absent and/or tardy.
	<b>9</b>	10	Absent and/or tardy only when real emergency.

**Comments:**  
There are no problems with attendance or tardiness. Tony is reliable. Manager has him working remotely from home quite often but when he's needed in the office or needed to travel he does so willingly.

INITIATIVE	1	2	Needs constant directing to perform duties of the job.
	3	4	Performs only those duties specifically instructed to do.
	5	6	Shows occasional initiative, otherwise waits for instructions from others.
	7	<b>8</b>	Resourceful, seldom waiting for orders, works independently often.
	9	10	Self-starter, assumes responsibility, independently performs unassigned duties.

**Comments:**  
Tony takes initiative and is able to work independently.

JUDGMENT	1	2	Unable to make proper decision or solve problems independently.
	3	4	Frequent errors in judgment. Can work only with detailed instruction by others.
	5	6	Fairly reliable. Often able to make own decisions and find own solutions.
	7	<b>8</b>	Sound and practical in decisions. Considers most factors and consequences.
	9	10	Quick-thinking, logical and practical. Reliable to make proper decisions.

**Comments:**  
In the beginning Tony had some difficulty adjusting to the corporate environment. However, after a short time he adjusted and there were no problems with his decision making.

JOB KNOWLEDGE	1	2	Inadequate knowledge of job. Requires constant help with work duties.
	3	4	Limited grasp of scope of job. Requires frequent assistance and instruction.
	5	6	Moderately informed of essential job duties. Assistance needed at times.
	7	8	Knowledgeable of most phases of job. Able to perform with minimal or no help.
	<b>9</b>	10	Exceptional knowledge of all phases of work. Requires only occasional updating.

**Comments:**  
Technically Tony has excellent skills. He is a very good developer and has excellent knowledge of the technology.

ABILITY TO LEARN	1	2	Very slow to learn. Unable to grasp new ideas/methods. Needs constant guidance.
	3	4	Needs highly repetitive instruction to learn new ways. Best at routine work.
	5	6	Learns satisfactorily. Performs adequately after average amount of instruction.
	7	<b>8</b>	Eager to learn. Adapts to new ideas/methods quickly with minimum instruction.
	9	10	Rapid learner. Requires little or no help to adjust to new conditions.

**Comments:**  
Tony learned quickly. He is very eager and willing to learn.

COMMUNICATION	1	2	Unable to organize/express thoughts clearly through written/verbal communication.
	3	4	Poor listening skills. Must repeat self often. Lacks follow-up skills.
	5	6	Communicates satisfactorily. Presents self/ideas effectively. Updates relevant parties.
	7	<b>8</b>	Communicates well with all levels within and outside the organization.
	9	10	Highly articulate. Presentation skills are exceptional. Thorough follow-up.

**Comments:**  
Communication skills are very good. He is a very smart person and very bright.

QUALITY OF WORK	1	2	Work is incomplete, with many errors. Must be checked and redone often.
	3	4	Usually checks own work, but must be redone at times. Close supervision needed.
	5	6	Work is acceptable in completeness and accuracy. Spot-checking required only.
	7	8	Usually high quality of work. Always checks own work. Rarely needs to be redone.
	9	10	Exceptional quality of all phases of work. Requires only occasional updating.

**Comments:**

His performance was very good.

QUANTITY OF WORK	1	2	Works at a very slow pace. Below acceptable levels. Inadequate output.
	3	4	Work output below average. Generally slow in performance of duties.
	5	6	Maintains average work volume and pace. Meets acceptable levels.
	7	8	Constantly above average quantity of work done in minimum amount of time.
	9	10	Exceptionally quick and productive employee. Meets all deadlines.

**Comments:**

Quantity and quality of work was above average.

**SUMMARY COMMENTS:** Based on your previous comments, please answer the questions below appropriately.

Generally, how well suited is this employee for the type of work he/she is now doing?

**Very well suited. Manager described him as very smart and knowledgeable when it comes to portal design. Manager highly recommends him for similar assignments.**

For what type of work, regardless of department, do you feel this employee might be qualified?

What can be done to help this employee improve his/her performance and/or overcome his/her limitations?

**Tony was not used to working in the corporate environment but did adapt fairly quickly after some discussions with the manager. After this, his performance was excellent.**

Additional Comments: **Manager was very pleased with Tony's performance overall and feels that he is an excellent developer.**

Completed by: Kathy Daiber	Title: Sr. Staffing Professional	Date: 3/26/2003
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*Thank you for your comments. This information will be reviewed by MSXI management for completion of this employee's performance review.*